



Text Messaging Terms of Service

Last Updated: 4/3/25

As an employee of Nuvasive Clinical Services, by opting into our text messaging service, you agree to the following Terms of Service. Please read them carefully.

1. Consent to Receive Messages

By providing your mobile number and opting in, you consent to receive **automated** and **non-automated** informational text messages from **Nuvasive Clinical Services**. Message frequency may vary. Consent is **not** a condition of employment.

- Types of SMS communications will include Case Assignment and Status updates, Clinical and IT support, and Emergency Notifications regarding issues that may impact you and the company.

2. Opting In

You may opt in to our text messaging program by:

- Providing your mobile number to appear in the company directory
- Texting a specific keyword to our designated number

3. Opting Out

You can opt out at any time by texting **STOP** in response to an automated text, or contact our team at ncssupport@globusmedical.com. After you send STOP, you will receive one final confirmation message and will no longer receive further messages unless you opt in again.

4. Message & Data Rates

Standard message and data rates may apply based on your mobile carrier's plan. We are not responsible for any charges incurred from your service provider.

5. Support & Help

For help, text **HELP** in response to the automated text or contact our team at ncssupport@globusmedical.com.

6. Privacy

We respect your privacy. Your information will not be shared, sold, or rented to third parties. See our **Privacy Policy** at <https://www.nuvasive.com/surgical-solutions/neuromonitoring/nuvasive-clinical-services/> for more details.

7. Carriers & Liability

Mobile carriers are not liable for delayed or undelivered messages. We do not guarantee message delivery or uninterrupted service.

8. Changes to These Terms

We may update these Terms of Service at any time. Continued use of our texting service constitutes acceptance of any modifications.

9. Contact Us

For questions regarding these terms, contact us at **410-740-2374**

By opting in, you acknowledge that you have read and agreed to these Terms of Service.