

# **Text Messaging Terms of Service**

## Last Updated: 4/3/25

As an employee of Nuvasive Clinical Services, by opting into our text messaging service, you agree to the following Terms of Service. Please read them carefully.

#### 1. Consent to Receive Messages

By providing your mobile number and opting in, you consent to receive **automated** and **non-automated** informational text messages from **Nuvasive Clinical Services**. Message frequency may vary. Consent is **not** a condition of employment.

## 2. Opting In

You may opt in to our text messaging program by:

- Providing your mobile number to appear in the company directory
- Texting a specific keyword to our designated number

## 3. Opting Out

You can opt out at any time by texting **STOP** to in response to an automated text, or contact our team at ncssupport@globusmedical.com. After you send STOP, you will receive one final confirmation message and will no longer receive further messages unless you opt in again.

## 4. Message & Data Rates

Standard message and data rates may apply based on your mobile carrier's plan. We are not responsible for any charges incurred from your service provider.

#### 5. Support & Help

For help, text **HELP** in response to the automated text or contact our team at ncssupport@globusmedical.com.

#### 6. Privacy

We respect your privacy. Your information will not be shared, sold, or rented to third parties. See our **Privacy Policy** at <a href="https://www.nuvasive.com/surgical-solutions/neuromonitoring/nuvasive-clinical-services/">https://www.nuvasive.com/surgical-solutions/neuromonitoring/nuvasive-clinical-services/</a> for more details.

#### 7. Carriers & Liability

Mobile carriers are not liable for delayed or undelivered messages. We do not guarantee message delivery or uninterrupted service.

## 8. Changes to These Terms

We may update these Terms of Service at any time. Continued use of our texting service constitutes acceptance of any modifications.

#### 9. Contact Us

For questions regarding these terms, contact us at 410-740-2374

By opting in, you acknowledge that you have read and agreed to these Terms of Service.